

## **Conduct & Behaviour Policy**

The purpose of this Policy is to promote a positive, safe, and enjoyable environment for all members and all staff of North Shore Bridge Club. Positive attitudes and conduct make bridge more enjoyable for everyone. North Shore Bridge Club expects that all members, staff, guests or other visitors will act and be treated with respect.

Consequently, there is a zero-tolerance approach towards any abusive or threatening language and behaviour, including towards partners, teammates, opponents, Directors and other staff. This can include language and behaviour such as:

- · abuse
- · taunting
- · poor sportsmanship
- · foul language
- · bullying
- · arguing against Directors' decisions

Any unacceptable behaviour observed or experienced by any member or staff is to be reported as soon as possible to the Manager or, if the Manager is unavailable, the Director.

At the ultimate discretion of the Board, Manager and/or Director, unacceptable language and/or behaviour may result in removal from the session, event or suspension from the Club.